

RELAXED EVENING

THE IAN POTTER CENTRE: NGV AUSTRALIA

What is a Relaxed Evening?

A Relaxed Evening is an opportunity for visitors with autism, sensory sensitivities, dementia or disability and their families or carers to have a quieter Gallery experience, with fewer people and reduced noise.

The NGV will close to the public as usual at 5pm, then reopen at 5.30pm for visitors who have booked to attend the Relaxed Evening. The session will conclude at 7.30pm.

What is the recommended age range?

The Relaxed Evening is open to all ages.

How can I book tickets?

Tickets can be booked over the phone by calling 03 8620 2222 or [online](#).

Can I take my own headphones or ear plugs into the exhibition?

Yes. You are welcome to bring any headphones, ear plugs, fidgets or other self-regulating devices into the exhibition, as long as they are hand held and do not present a risk to artworks or other visitors. Food and drink are not permitted inside exhibition spaces.

Are there any guidelines for my visit?

Whenever you are at the NGV you need to refrain from:

- touching artworks on display; and
- eating or drinking in artwork display areas.

Whenever you are at the NGV you need to:

- leave any large bags, umbrellas, or any other item identified by NGV security staff, at the NGV Cloakroom;
- wear footwear at all times which will protect you against injury; and
- supervise any children in your care.

Will the Crossbar cafe and NGV design store be open?

The NGV design store will be open during the Relaxed Evening session. The Crossbar cafe will be closed.

Is the NGV accessible for people who use wheelchairs or people with limited mobility?

Yes, all Gallery spaces including exhibitions, entrances, exits, café and toilets are wheelchair accessible. Wheelchairs are available for free hire, and can be booked by calling 03 8620 2222.

Where are the accessible toilets?

There is an accessible toilet on Ground Level.

Will staff be available if I have any questions?

Yes. Our customer service and security team members are here to help with any queries you have while at the Gallery. Staff will be located in the main foyer, cloakroom, exhibition spaces, café and NGV design store.

Getting to the NGV

The Ian Potter Centre: NGV Australia is located at Fed Square at the corner of Flinders Street and the extension of Russell Street, Melbourne.

You will be able to enter via through Fed Square atrium entrance or the Russell Street extension entrance. We recommend using the Russell Street extension entrance if you have mobility requirements.

A staff member will be located near the entrance to scan your ticket when you arrive.

Travelling to the NGV by car

Paid parking is available in the Fed Square carpark, located on the extension of Russell Street. For more information, visit Fed Square's parking website [here](#).

How do we get to the NGV by public transport?

Train – The Ian Potter Centre: NGV Australia is located within Fed Square, which is directly opposite Flinders Street station

Tram – Take any tram along St Kilda Road and get off at Federation Square/Swanston St, Stop 13.

For more information about public transport options, please visit Public Transport Victoria's website [here](#).

For further information about access facilities and services, please visit the website [here](#).

If you have any further queries, please contact:

Email: ngvenquiries@ngv.vic.gov.au

Ph: 03 8620 2222