COUNCIL OF TRUSTEES OF THE NATIONAL GALLERY OF VICTORIA (NGV)

TERMS AND CONDITIONS OF PUBLIC ENTRY

Welcome to the NGV. We hope you enjoy your visit.

By entering NGV Premises, each person agrees to be bound by the following Terms and Conditions of Public Entry:

Whenever you are on NGV Premises you need to refrain from:

- touching, or in any other way, interfering with artwork on display (unless otherwise indicated by the NGV);
- using photographic or recording equipment in areas where this has been restricted (the NGV's Photography and Filming Guidelines are available on the NGV website, or from the Information Desk);
- using tripods, monopods, gimbals, selfie sticks, drones (or similar devices), professional video equipment, flash or other lighting equipment, or laser pointers, without the express permission of the NGV (the NGV's Photography and Filming Guidelines are available on the NGV website, or from the Information Desk);
- smoking (including e-cigarettes and vapes) on NGV Premises, including the NGV Garden at NGV International;
- eating or drinking in artwork display areas or other places where this is restricted, unless for medical reasons (in which case any food or drink must be securely contained);
- bringing animals onto NGV Premises, except for Guide Dogs and other registered or accredited assistance dogs;
- bringing any lithium battery powered means of transport or recreational equipment onto NGV Premises, including, but not limited to, lithium battery powered skateboards, bikes, scooters, trolleys or suitcases. Mobility aids and small personal devices (like mobiles, laptops or digital cameras) are exempt;
- unauthorised playing of music and video, unauthorised projection of images, unauthorised performances, sound amplification or use of noisemakers (except for assistive-listening devices);
- spruiking, distributing unauthorised printed material or merchandise, signature gathering, soliciting business, or conducting other unauthorised for-profit activities; and
- physical or verbal abuse or aggression towards other visitors, NGV staff or volunteers.

The NGV reserves the right to:

- exclude or remove any person from any building, or part of any building, managed or controlled by the NGV (Council of Trustees By-Law);
- inspect any bag, luggage or object, however described, upon entry to and before leaving NGV Premises;

- create and reproduce records of events and activities taking place on NGV Premises for reporting, archival and promotional purposes. These records may include images, film and/or sound recordings, including those captured through social media or other digital means. By entering NGV Premises you consent to and authorise the NGV to photograph, film or record you and reproduce those recordings without further authorisation by, or compensation or attribution to you. The Visitor Information Sheet: Filming, Photography and Recording by the NGV provides information on action you can take if you do not wish to be included in photographs, films or recordings by the NGV.,(The Visitor Information Sheet: Filming, Photography and Recording by the NGV, the NGV Information Privacy Policy, and the NGV Privacy Statement are available on the NGV website or from the Information Desk);
- use Security Closed Circuit Television cameras throughout NGV Premises (the NGV's Information Privacy Policy and NGV Privacy Statement is available from the Information Desk); and
- exercise discretion in the application of these Terms and Conditions.

Whenever you are on NGV Premises you need to:

- conduct yourself in a manner which, in the reasonable opinion of the NGV, does not interfere with, disrupt or offend other persons, or cause damage to property, on NGV Premises;
- deposit with the NGV Cloakroom, as soon as possible after entry, large umbrellas, large bags, and large backpacks; or any other item, as directed by the NGV;
- wear footwear at all times;
- take notes or make sketches only in accordance with the NGV Sketching and Note-taking Guidelines, available from the Information Desk;
- at all times, supervise any children (including school students) for whom you are responsible and ensure that they do not breach any of these Terms and Conditions of Public Entry; and
- comply with any reasonable request, including signage, by the NGV in relation to your entry or continued presence on NGV Premises.

Whilst the NGV will exercise all due care in looking after any goods that you deposit with the NGV's cloakroom, NGV cannot accept liability for loss or damage to valuables, specialities or high value items including items with sentimental value. Accordingly, you agree that the NGV's liability for loss or damage to any item (including its contents) left with our cloakroom is limited to $250.

If any of these Terms and Conditions of Public Entry are illegal or unenforceable, the offending part is to be disregarded and does not affect the remaining part.

In these Terms and Conditions of Public Entry, the phrase 'NGV Premises' includes The Ian Potter Centre: NGV Australia at Federation Square, Melbourne; NGV International at 180 St Kilda Road, Melbourne; and any other premises managed or controlled by the NGV and at which these Terms and Conditions are displayed.

The NGV website is available at www.ngv.vic.gov.au.

Approved by the Council of Trustees of the National Gallery of Victoria 5 December 2024.